

Seville laminate Warranty

Manufacturer's limited warranty: The manufacturer warrants the original buyer of the laminate flooring for a period as indicated on the product's packaging from the original date of purchase. It guarantees that the decor surface of the panels will not wear through, that the panels will not significantly fade from sunlight or normal artificial lighting, that the panels will resist stains and that they are free from manufacturing defects. The limited warranty is subject to the following conditions: This warranty stipulates that only the original buyer will be able to make a claim with a proof of purchase; the guarantee is for replacement or refund of the laminate material only; NO labour, incidental materials, installation, removal or other will be covered by the warranty. This limited warranty does not cover mouldings, accessories or building materials associated with installation, removal or replacement of this product. This limited warranty only covers the original materials purchased and does not cover any labour costs associated with installation removal or replacement. Gapping, shrinkage, squeaks or structural subfloor issues are not covered under this warranty. The warranty does not cover chipping or impact marks (laminate will chip if sharp objects are dropped on it), warping (laminate will warp if excessive moisture gets into the boards), cupping or crowning (which is caused by insufficient expansion spacing), shrinkage (laminate will shrink if exposed to excessive heat and dryness) or squeaking (it is the responsibility of the installer to ensure a proper subfloor is used). Claims for wear must show a minimum of 17 mm (0.7 in) in diameter of complete wear-through. This warranty is prorated based on the amount of time the floor has been installed. Flooring panels must be properly installed in accordance with laminate flooring installation instructions and must be used only for indoor areas according to their utility ratings. This limited warranty does not cover negligence, improper care or maintenance, insufficient protection, improper alterations to the original materials, insects and severe accidents, exposure to the extreme heat, burns, fire and natural disasters, use of substandard underlay or subfloors. This limited warranty does not cover installations in wet areas such as bathrooms, steam rooms or any rooms exposed to excessive moisture. This limited warranty does not cover the surface wear or damage as the result of abuse, improper care and maintenance, sliding of furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting or chemical damage. This limited warranty specifically excludes water damage from standing water, urine or other corrosive liquids. It does not cover excessive subsurface penetration or moisture emissions from concrete, leaking pipes or faucets, leaking appliances or receptacles such as, but not limited to, washing machines, bathtubs, showers, dishwashers, and refrigerators, flooding, natural disasters or Acts of God. Laminate flooring panels installed with any manufacturing defects are not covered by this limited warranty. Improper installation or workmanship should be directed to the installer who installed the floor. Any known manufacturing defect must be reported prior to product installation no longer than 30 days after the date of detecting the defect to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer; any damage that occurs during shipping is the responsibility of the shipping company. Any claim under this limited warranty shall be made by contacting your retailer within 30 days after defect is detected. Proof of purchase including the date must be presented with the design or model line that is claimed; if no longer available, the manufacturer will replace the affected materials with another design or model line of equal value. This limited warranty is not transferable and extends only to the original consumer. The above constitutes the customer's sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties.

Disclaimer of warranty: This limited warranty does not create for or impose upon the manufacturer or its agents, any obligations or liabilities arising from any warranties, expressed or implied, including merchantability or fitness for a particular purpose. The manufacturer or its agents shall not be liable to the customer or any other person for any incidental, special, or consequential damages, and disclaims liability for breach of any other express implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the foregoing exclusion or limitation of incidental or consequential damages may not apply. This limited warranty gives the customer specific legal rights, which may vary from one jurisdiction to another.